



RESIDENT SURVEY

Dear Resident,

We value your feedback and hope you will take a few minutes to complete the following survey. Your comments will help us ensure that your living experience at The Pakubuwono View is secure and wonderful experience.

Your sincerely,
The Building Management

1. OVERALL LIVING EXPERIENCE

Exceed Expectation Met Expectation Below Expectation Unsatisfied

Comments :

2. OVERALL QUALITY OF OUR SERVICE LEVEL AND OUR STAFF

a. TENANT RELATION OFFICER (TRO)

Exceed Expectation Met Expectation Below Expectation Unsatisfied

b. ENGINEERING

Exceed Expectation Met Expectation Below Expectation Unsatisfied

c. CLUB AND FACILITIES

Exceed Expectation Met Expectation Below Expectation Unsatisfied

d. BUSINESS CENTER

Exceed Expectation Met Expectation Below Expectation Unsatisfied

e. HOUSEKEEPING

Exceed Expectation Met Expectation Below Expectation Unsatisfied

f. SECURITY

Exceed Expectation Met Expectation Below Expectation Unsatisfied

g. FINANCE

Exceed Expectation Met Expectation Below Expectation Unsatisfied

h. PERFORMANCE ON SERVICES REQUESTED BY RESIDENT

Exceed Expectation Met Expectation Below Expectation Unsatisfied

Comments :

3. OVERALL IMPRESSION OF THE RECREATIONAL FACILITIES AND SERVICES

a. OUTDOOR SWIMMING POOL

Exceed Expectation Met Expectation Below Expectation Unsatisfied

b. INDOOR SWIMMING POOL

Exceed Expectation Met Expectation Below Expectation Unsatisfied

c. GYM

Exceed Expectation Met Expectation Below Expectation Unsatisfied

d. BUSINESS CENTER

Exceed Expectation Met Expectation Below Expectation Unsatisfied

e. CLINIC

Exceed Expectation Met Expectation Below Expectation Unsatisfied

f. MULTIPURPOSE COURTS

Exceed Expectation Met Expectation Below Expectation Unsatisfied

g. INDOOR COURTS

Exceed Expectation Met Expectation Below Expectation Unsatisfied

h. OUTDOOR PLAYGROUND

Exceed Expectation Met Expectation Below Expectation Unsatisfied

i. INDOOR PLAYGROUND

Exceed Expectation Met Expectation Below Expectation Unsatisfied

j. SPORT CLASSES

Exceed Expectation Met Expectation Below Expectation Unsatisfied

k. LANGUAGE CLASSES

Exceed Expectation Met Expectation Below Expectation Unsatisfied

l. RESIDENTS ACTIVITIES

Exceed Expectation Met Expectation Below Expectation Unsatisfied

m. THE PAKUBUWONO VIEW INSIDE MAGAZINE PUBLICATIN

Exceed Expectation Met Expectation Below Expectation Unsatisfied

Comments :

4. OVERALL IMPRESSION ON THE CLEANLINESS OF THE ENVIRONMENT

Comments :

5. OVERALL FEELING OF SECURITY AND SAFETY

Comments :

6. OVERALL IMPRESSION ON THE SERVICE LEVEL OF OUR RETAIL AREAS

a. APREZ CAFE

Exceed Expectation Met Expectation Below Expectation Unsatisfied

b. FAMILY MART

Exceed Expectation Met Expectation Below Expectation Unsatisfied

c. ROSAZE'S SALON AND SPA

Exceed Expectation Met Expectation Below Expectation Unsatisfied

d. MARTINIZING LAUNDRY

Exceed Expectation Met Expectation Below Expectation Unsatisfied

e. WATER GALLOON AND GAS

Exceed Expectation Met Expectation Below Expectation Unsatisfied

Comments :

FEEDBACK

Do you have any further comments or suggestions that would help us to improve the quality of our services?

STAFF COMMENDATION

If there is any our staff whom you would like to commend for his/her exceptional performance which had contributed in making your living experience at The Pakubuwoon View convenient, secure, and memorable, we would highly appreciate it. If you could share with us including the brief description of your experience :

We would also highly appreciate it if you could share with us your contact details as there maybe instances where we would like to follow up on your feedback personally.

Unit number : _____

Name : _____

Email Address : _____

Thank you very much for taking your valuable time and contributions.
Sincerely yours,

The Building Management

NOTE:
* Please place the completed survey in the comment box provided in each tower.
* You may download this form on our website: www.pakubuwoonview.com (Tenant Only page) to complete on screen and send it back to our email: feedback@pakubuwoonview.com.